ANNUAL PERFORMANCE REPORT

PERFORMANCE TABLES

2009 / 2010 Municipal Year



<u>CONTENTS</u>

PERFORMANCE MANAGEMENT SYSTEM (Implementation and Framework)

 TABLE 1 – Organisational Performance Scorecard 2009/2010

TABLE 2 - Seven National Key Performance Indicators (GKPI's / NKPI's)

- 1 The percentage of households with access to basic level of water, sanitation, electricity and solid waste removal
- 2 The percentage of households earning less that R 1 100.00 per month with access to free basic services
- 3 The number of jobs created through a municipality's local economic development initiatives including capital projects
- 4 The number of people from employment equity target groups employed in the three highest levels of management in compliance with the municipality's approved employment equity plan
- 5 Financial viability
- 6 The percentage of the municipal capital budget actually spent on capital projects identified for a particular year in terms of the municipality's IDP.
- 7 The percentage of the municipal budget actually spent on implementing its workplace skills plan

PERFORMANCE MANAGEMENT SYSTEM

The performance management framework was adopted by the uMhlathuze Municipality on 28 May 2002. The framework was reviewed and amended to align with the best practice guidelines suggested by the Department of Provincial and Local Governement and Traditional Affairs of KwazuluNatal and the supporting documentation is available for inspection. The annual performance measurement on the 2009/2010 financial year is completed and reflected in the tables below. These performance tables were presented to the Auditor General for auditing together with the Annual Financial Statements.

The Performance Audit Committee members are:

Mr. H Oosthuizen – Chairperson from UNIZUL Mr S W Kunene Ald .AZ Mnqayi. (Mayor)

A Customer Satisfaction Survey for 2008/2009 was conducted during June 2009 and the results were communicated to Council via the Performance Audit Committee on 26 August 2009. The comprehensive analysis report is available on Council's official website. (<u>www.richemp.org.za</u> under the "Our Performance" tab.

Key performance indicators have been re-developed in support of the municipality's development priorities and objectives set out in the revised IDP framework that will remain for the duration of the IDP period for consistency in measuring and reporting on long terms strategies and projects. Measurable performance targets with regard to each of these development priorities and objectives were established. A process to ensure regular reporting is in place and is fed back to the Council via the Performance Audit Committee. Individual performance agreements and performance plans were realigned to adhere to the provisions prescribed in the Performance Regulations (Notice 805, gazetted on 1 August 2006) and signed with the City Manager and Heads of Departments, once again for the new 2009/2010 financial year. These agreements are fully implemented and aligned with the Service Delivery and Budget Implementation Plan as required in terms of the Municipal Finance Management Act. Performance Evaluation panels have also been established for the assessment of the City Manager as well as Managers directly accountable to the City Manager per Council Resolution 4120 of 10 October 2006 and these panels do meet guarterly for evaluating individual performance which directly aligns with the organizational departmental performance targets.

The Department of Cooperative Governance and Traditional Affairs (CoGTA) have introduced a new Organisational Performance Reporting format (Table 1 below) which does not align with the approved IDP for the 2009/2010 financial year and is populated on high level for the year and will be refined during the 2010/2011 financial year.

The following diagram illustrates the performance management framework developed for the City of uMhlathuze for performance measurement and reporting, adhering to the procedures suggested by the Best Practice Guide for Municipal Organizational Performance Management in KwaZulu Natal Province:

Performance Management Framework

The process to measure, monitor/ track and report performance has been computerised during the 2009/2010 financial year, since the manual process became to complex and time consuming for completion within the required timeframes. Council's strategic Information Technology partner, GijimaAst has finalize the re-development of a computerised performance management system on the basis of creating internal capacity to develop and support the system on-site in future.

		PERFORMANC	CE MANAGEMENT FRA	AMEWORK	
	Phase 1	Phase 2	Phase 3	Phase 4	Phase 5
TIMELINE	AUG - OCT	NOV - APR	MAY - JUL	ON-GOING	ON-GOING
WHAT	Review IDP	Review Organisational & Departmental Scorecards in alignment with draft budger	Review Performance Plans and draft SDBIP non financial targets	Measure Performance Quarterly	Report Performance
MOH	Review Vision, Mission, Objectives, Strategy, Actions Determine KPA's & KPI's Align National KPI's Determine Targets Prioritise Targets	5. Stakeholder Perspective 3. Customer Perspective 2. Internal Perspective 1. Learning & Growth Perspective	1. MM Performance Plan – Org Performance Scorecard 2. HOD's Performance Plan – Dept Performance Scorecard 3. Individual Performance Plan – Individual Scorecard	Benchmark Performance Evaluation Actual viz Target Self Assessment Performance Assessment / Appraisal quarterly & Annual	Monthly – Departmental Performance - HOD's Quarterly – Summarised Dept. Performance - MM, Perf. Audit Committee & Audi Committee & EXCO 3. Annual – Perf. Audit Committee, Council & Community
OHM	Vision, Mission Objectives - IDP unit through Comm Participation KPA's, KPI's - IDP unit together with Performance unit & Dept Rep's Targets - in consultation with MM & HOD's	KPA's, KPI's alignment with IDP & Budget – Performance unit & Dept Rep's Org & Dept Scorecard – Performance unit & HOD's	 KPA's, KPI's alignment with IDP & Budget – by Fin Dept, Dept Rep's & Performance unit Org & Dept Scorecard – Performance unit 	Performance Assessment – Dept HOD's/ Dep Rep's & Performance unit Performance & Benchmarking - Evaluation – Perf Evaluation Panels, Performance Audit & Performance unit	Monthly Reports – Dept Rep's Quarterly Reports – Coordinated by Performance unit Annual Performance Report – Performance unit & Dept Rep's

The above Performance Management Framework will be re-fined during the 2010/2011 financial year by the newly created Performance Management unit within the Office of the City Manager.

Section 46 of the Municipal Systems Act (Act 32 of 2000), stipulates the following:-

"Annual performance reports

46. (2) An annual performance report must form part of the municipality's annual report in terms of Chapter 12 of the Municipal Finance Management Act."

This reports should be read in conjunction with the uMhlathuze annual report and annual financial statements as well as Auditor General Report on the Annual financial statements and performance for 2009/2010.

The following tables reflect the performance targets and achievements in the 2009/2010 financial year in relation to previously achievements (baseline) as follows:

			UMHLATHUZ	ZE ORGANISATIONAL PERF	DRMANCE SCOREC	ARD			
					Baseline	2008/2009		9/2010 inual	_
IDP Ref	National KPA	Strategic Objective	Measurable Objective/Output	Performance Measure / Indicator (Unit of Measure)	Target	Actual	Target	Actual	Planned Measures for improvement
1.1	Good Governance, Community Participation	Community Awareness	Public meetings	Number of meetings	18	18	13	13	Target was achieved
1.1	and Ward Committee Systems	Public Participation	Stakeholder meetings	Number of meetings	3	3	3	3	Target was achieved
2.1	Basic Service Delivery and Infrastructure Development	Access to Water (If applicable)	Households with access to basic water	Number of Households	68832	70836	73542	71660	Currently,we are installing bulk reticulation,then new connection will be installed in future years.
2.1	•		New Water Connections	Number of new connections	5381	6176	3259	1756	Currently, we are installing bulk reticulation, then new connection will be installed in future years.
2.1	•	Access to Sanitation (If applicable)	Households with access to basic sanitation	Number of Households	38475	38763	42806	44129	This was based on the total approval of MIG allocation but subject to DORA allocation, however we are currently on tender stage to erect approximate 8000 toilet
2.1	*		New sanitation connections	Number of new connections	5475	6158	10506	5366	This was based on the total approval of MIG allocation but subject to DORA allocation, however we are currently on tender stage to erect approximate 8000 toilet
2.2	+	Access To Electricity (If applicable)	Households with access to electricity	Number of Households	32000	32876	34388	34110	Target dependant on applications received
2.2			New Electrical Connections	Number of new connections	1109	1985	1512	1234	Target dependant on applications received
2.4		Access to Solid Waste (If applicable)	Households with access to waste disposal services	Number of Households	43 500	42 400	44 000	44 500	Target exceeded
2.4			New households with access to weekly waste disposal services	Number of new households	2 734	1 634	1 600	2 100	Target exceeded
2.1		Free Basic Services	Households with access to free basic water	Number of Households	68832	70836	73542	71660	Currently,we are installing bulk reticulation,then new connection will be installed in future years.
2.1			Households with access to free basic sanitation	Number of Households	5475	6158	10006	11524	Target was achieved
2.4			Households with access to free electricity	Number of Households	700	709	0	324	Dependent on applications received

TABLE 1 : ORGANISATIONAL PERFORMANCE SCORECARD 2009/2010

DMS 685177

			UMHLATHU	ZE ORGANISATIONAL PERF	ORMANCE SCOREC	ARD			
				D-4	Baseline 2	2008/2009		/2010 nual	
IDP Ref	National KPA	Strategic Objective	Measurable Objective/Output	Performance Measure / Indicator (Unit of Measure)	Target	Actual	Target	Actual	Planned Measures for improvement
2.3	Basic Service Delivery and Infrastructure Development	Access to roads	Kilometres of tarred roads established	Number of km	NA	NA	6.4	6.4	Target was achieved
2.3			Kilometres of gravel roads established	Number of km	NA	NA	36	28.2	Financial & human resource constraints
2.3	I		Kilometres of roads maintained	Number of km	800	800	800	794	Target was almost achieved
2.115		Community and Public Facilities	New facilities provided	Number of facilities	4	1	4	3	Financial constraints. Source sponsorship/partnership
2.115			Upgraded facilities provided	Number of facilities	13	9	6	4	Financial constraints. Adjust target to budget
3.1.3	Local Economic Development	Promotion of Local Economy	Jobs created through the municipality's Capital Projects	Number of jobs	1414	99	750	547	Temporary job created
4.6	Municipal Transformation and Institutional	Human Resources Management	Budget Spent on Workplace Skills Plan	Percentage Spent	1.0%	1.0%	1.0%	0.82%	Financial constraints resulting in lower spend on training
4.1.1	Development	Batho Pele Principles	Community Surveys conducted	Number of surveys	1	1	0	0	Surveys completed for previous seven consecutive years. Will be done in 2011/2012
4.1.1		Performance Management Systems	S57 Performance Agreements	Number of agreements	10	10	7	7	None required
4.5		Municipal Turn Around Stategy	Implementation of the National Municipal Trunaround Strategy	% Implemented	0	0	0	0	Targets set for 2010/2011
5.4	Financial Viability and Financial Management	Revenue Enhancement	Cash collected from customers	R value of revenue collected	910,054,200	800,908,993	964,000,000	952,119,367	
			Amount invoiced/billed to customers	R value of invoices raised	780,131,594	811,520,884	985,888,926	964,699,613	
5.4			Debt service payments	R value	24,389,610	24,389,610	62,527,371	62,527,371	
5.1		Financial management	Total revenue received from grants and subsidies	R value	153,421,600	168,234,222	183,438,700	236,022,744	
5.1			Total of grants and subsidies spent	Percentage spent	100%	100%	100%	100%	
5.1	Ī		Total operating budget	R value	1,278,507,400	1,012,605,510	1,183,579,600	1,314,035,053	
5.1		Budgeting and reporting	Total Salaries and Wages budget (including benefits)	R value	316,745,200	288,445,987	330,254,400	322,178,326	
5.1			Compliance with MFMA requirements	Percentage compliance	100%	90% (Asset management outstanding)	100%	100%	
5.1		Expenditure control	Total operating expenditure	R value	1,278,507,400	1,083,298,607	1,299,766,400	1,280,666,014	

KEY FOR MEASURABLE OBJECTIVES:

Priority

Vuna

Additional /Departmental

TABLE 2 (MUNICIPAL SERVICES – GENERAL KEY PERFORMANCE INDICATORS 2009/2010 FINANCIAL YEAR: GKPI's / NKPI's)

1 THE PERCENTAGE OF HOUSEHOLDS WITH ACCESS TO BASIC LEVEL OF WATER, SANITATION, ELECTRICITY AND SOLID WASTE REMOVAL

Due to inaccuracy of number of households in the KZ 282 municipality, it is extremely difficult to provide statistics with a proven accuracy level. The latest number of households has been adjusted to 74 269, based on an investigation by SIVEST town planning consultants. This figure is regarded as the most accurate to date.

WATER

96.48% households have access to the basic RDP level of water supply service. The basic level for the provision of water is communal supply < 200m from a household. The target for 2010/2011 for basic RDP level of water supply service is 99%.

	10.05			TADOFT		TADOFT		Actual A	chieved		
SERVICE LEVEL	NO OF HOUSEHOLDS	BASELINE	ACHIEVED 2007/08	TARGET 2008/09	ACHIEVED 2008/09	TARGET 2009/10	Quarter 1 30 Sept'09	Quarter 2 31 Dec'09	Quarter 3 31 Mar'10	Quarter 4 30 Jun'10	COMMENTS
House connections	31 533	42.46%	34 766 (46.82%)	35 000 (47.13%)	35247 (47.5%)	35 800 (48.2%)	35 247 + 110 = 35357 (47.61%)	35 357 + 69 = 35 426 (47.7%)	35426 + 82 = 35508 (47.8%)	35508+55 = 35563 (47.88%)	
Yard connections	17 532	23.61%	25865+54 5=26410 (35.56%)	31 557 (42.5%)	32105 (43.2%)	34 811 (46.87%)	32105 + 1052 = 33157 (44.64%)	33 157 + 364 = 33 521 (45.1%)	33521+24 = 33545 (45.1%)	33545 (45.2%)	
Communal supply <200 m	8 305	11.18%	5838 (7.56%)	2275 (3.06%)	3484 (4.7%)	2 631 (3.54%)	3484 – 421 = 3063 (4.12%)	3063 - 0 = 3 063 (4.12%)	3036 - 442 = 2552 (3.4%)	2552 (3.4%)	
Communal supply >200 m	7 850	13.45%	7617	5437	3433	1027	3433 – 631 = 2802	2802 – 25 = 2777	2777-113 = 2664	2664 - 55 = 2609	
No formal service	13 941	18.77%	(10.26%)	(7.32%)	(4.6%)	(1.0%)	(3.37%)	(3.7%)	(3.6%)	(3.5%)	
Previous Total: 2005/06 2006/07 2007/08 2008/09	74 269 74 269 74 269 75269	77.26% 87.71% 89.74% 95.40%	89.74%	92.68%	95.4%	99%	96.37%	96.92%	96.3%	96.48%	

SANITATION

59.42% households have access to the basic level of service for sanitation. The basic (RDP) level is a VIP per household. The target for 2009/2010 for basic RDP level of sanitation service is 57.63%, the Infrastructure and Service delivery Department is finalising more accurate figures.

	NO OF		ACHIEVED	TARGET	ACHIEVED	TARGET		Actual A	Achieved		
SERVICE LEVEL	HOUSEHOLDS	BASELINE	2007/08	2008/09	2008/09	2009/10	Quarter 1 30 Sept'09	Quarter 2 31 Dec'09	Quarter 3 31 Mar'10	Quarter 4 30 Jun'10	COMMENTS
Waterborne			32 285	33 000	32 605	32 800	32 605	32 605	32 605	32 605	
sewerage	24 034	43.30%	(43.47%)	(44.43%)	(43.9%)	(44.16%)	(43.9%)	(43.9%)	(43.9%)	(43.9%)	
VIP 's ****	8 057	10.85%	5 458 (7.35%)	5 475 (7.37%)	6 158 (8.3%)	10 006 (13.47%)	6 158 + 0 (8.3%)	6 158 + 0 (8.3%)	6 158 + 1 600 = 7 758 (10.45%)	7 758 + 3 766 = 11 524 (15.52%)	
No formal service	52384	45.85%	46 926	44 451	35 506	25 000	35 506	35 506	33 906	30 140	
Total 2005/06 2006/07 2007/08 2008/09	74 269 74 269 74 269 74 269 74 269	46.65% 54.15% 50.82% 52.20%	50.82%	51.80%	52.2%	57.63%	52.2%	52.2%	54.35%	59.42%	

SOLID WASTE REMOVAL

73.5% households have access to the basic level of service for solid waste. The basic level is one removal of a 240-litre bin per week per household in urban areas and 127 skips serving households in rural demarcated wards. The target for 2010/2011 for basic solid waste removal service is 75%.

		ACHIEVED	TARGET	ACHIEVED	TARGET		Actual A	Achieved		
INDICATOR	BASELINE	2007/08	2008/09	2008/09	2009/10	Quarter 1 30 Sept'09	Quarter 2 31 Dec'09	Quarter 3 31 Mar'10	Quarter 4 30 Jun'10	COMMENTS
Basic level of service - urban (240 litre bins)	40 625 = 54.70%	40 766 / 74 269 = 54.89%	43500 bins/7426 9 = 58.57%	42400/74269 =57,1%	44000 bins/74269 = 59.23%	44100/74269 = 59.38%	44500/74269= 59.92%	44500/74269= 59.92%	44500/74269 59.92%	The basic service target has been achieved
Free basic level service	11 286 = 15.20%	11625 / 74 269 = 15.65%	11850	12000/74269 = 16,16%	12265/74269 = 16.51%	12000/74269 = 16.16%	12270/74269= 16.52%	12270/74269= 16.52%	12270/74269 16.52%	Free basic service is steady at 16.16%, below the target.
Skips placed in wards – additional to free basic service	78 skips	77 skips	127	127	160	130	130	130	130	Rural skips steadily increasing as additional skips were issued.
Percentage of households with basic solid waste removal service	63,4 % 69.90%	70.19%	72%	73.5%	75%	75.54%	76.44%	76.44%	76.44	The service has increased in urban areas due to new settlement homes. Target achieved.

ELECTRICITY

There are currently two licence holders for electricity distribution and reticulation in the KZ 282 area (City of uMhlathuze) namely the City of uMhlathuze Electrical Department and ESKOM. It is therefore very difficult to determine the accuracy of statistics and forecasts provided by ESKOM.

The basic level of service for electricity is 50 kilowatt per month per household.

	BASELIN	ACHIEVED	TARGET	ACHIEVED	TARGET		Actual A	chieved		
INDICATOR	E	2007/08	2008/09	2008/09	2009/10	Quarter 1 30 Sept'09	Quarter 2 31 Dec'09	Quarter 3 31 Mar'10	Quarter 4 30 Jun'10	COMMENTS
Households with access to Electricity uMhlathuze area of supply		29 891 households 99%	32000 households 100%	32 876 households	34 388 households	85	1057	39	53	
Households with access to Electricity Eskom area of supply	70%	Not available	Not available	Not available	Not available	Not available	Not available	Not available	Not available	

Note: It is difficult to reach a target of 100% as there is always development and the aim is to accommodate the supply to the new developments as the need arises.

2 THE PERCENTAGE OF HOUSEHOLDS EARNING LESS THAT R 1 100.00 PER MONTH WITH ACCESS TO FREE BASIC SERVICES

There is currently no accurate information available on income below R 1 100.00 per month. The City of uMhlathuze provides 6 kilolitres of water to all residents with access to water services. The 50 kilowatts of basic service level for electricity is not provided free of charge to all consumers and is only provided to consumers with an average consumption of less than 150 kilowatts over a 12 months period as per Council policy.

According to the City Electrical Engineer's Department, it is estimated that approximately 700 households in the area of electricity supply by the Council, can be classified as "the poorest of the poor". These figures were obtained through Ward Committee Meetings. So far, 1000 of these households provided evidence of their financial state, and are now provided with 50 kilowatt electricity free of charge.

According to the City Electrical Engineer's Department, ESKOM estimates that a total of 17 000 households in their area of electricity supply can be described as "the poorest of the poor". However, ESKOM does provide approximately 2 500 households with 50 kilowatt free electricity that gets subsidised by uMhlathuze municipality for the interim as ESKOM is still in the process of drafting a uniform policy.

3 THE NUMBER OF JOBS CREATED THROUGH A MUNICIPALITY'S LOCAL ECONOMIC DEVELOPMENT INITIATIVES INCLUDING CAPITAL PROJECTS

Council has adopted a LED policy according to which at least 750 sustainable jobs be created per annum. Each department is responsible for a number of different capital projects taking place throughout the year. Contractors would handle most of these projects. In that way Council will not actively employ more people but would only play a contract management role. The following table depicts the number of jobs created:

								2009/2	010			
INSTITUTION	2007/3	2008	2008/	2009	Quarter 1		Quarter 2		Quar		Quar	
					30 Sept'09		31 Dec'09		31 M	ar'10	30 Ju	-
	PERMANENT	TEMPORARY	PERMANENT	TEMPORARY	PERMANENT	TEMPORARY	PERMANENT	TEMPORARY	PERMANENT	TEMPORARY	PERMANENT	TEMPORARY
Joint Development Forum												
Zululand Centre for	231	1183	15	84	-	485	-	-	-	50	-	12
Sustainable Development												
TOTAL	231	1183	15	84		485				50		12

Comments: * Cumulative total for the 2009/2010 financial year

4 THE NUMBER OF PEOPLE FROM EMPLOYMENT EQUITY TARGET GROUPS EMPLOYED IN THE THREE HIGHEST LEVELS OF MANAGEMENT IN COMPLIANCE WITH THE MUNICIPALITY'S APPROVED EMPLOYMENT EQUITY PLAN

		ő		DESIGNATED MALE FEMALE												NC	ON-DES	IGNAT	ED	ŝ	ŝ			
		POSTS			M	ALE						FEN	IALE					BLED	WUITI	EMALE		EIGN	0 E g	
		ANT	AFR	ICAN	COLO	DURED	INE	DIAN	AFI	RICAN	COLO	OURED	INE	DIAN	WI	HITE	DISA	BLED	winit		NATIO	DNALS	L POS	TAL POSITIONS PER LEVEL
OCCUPATIONAL LEVELS	LEVEL	V AC.	CUR	NUM GOAL	CUR	NUM GOAL	CUR	NUM GOAL	CUR	NUM GOAL	CUR	NUM GOAL	CUR	NUM GOAL	CUR	NUM GOAL	MALE	FEMALE	CUR	NUM GOAL	MALE	FEMALE	TOTAL POSITIONS FILLED	TOTA
	23	0	4	1.33	0	0.33	0	0.33	1	1.05	0	0	0	0.33	0	0.67	0	0	0	1	0	0	5	5
	22	3	1	2.67	0	0.67	1	0.67	1	2	0	0	0	0.67	0	1.33	0	0	4	2	0	0	7	10
TOP MANAGEMENT	21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	TOTAL	3	4	4	0	1	1	1	1	3.05	0	0	0	1	0	1.96	0	0	4	3	0	0	12	15
	20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	19	8	8	8	0	1	0	2	1	7	0	0	0	1	1	4	0	0	11	6	0	0	21	29
	18	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SENIOR MANAGEMENT	17	5	4	4	0	0	1	1	1	3	0	0	0	1	1	2	0	0	2	3	0	0	9	14
	16	6	3	5	0	0	0	1	1	3	0	0	0	1	1	1	0	0	3	3	0	0	8	14
	15	6	9	11	0	0	1	2	4	8	0	0	1	2	6	4	0	0	6	6	0	0	27	33
	TOTAL	25	24	28	0	1	2	6	7	21	0	0	1	5	9	11	0	0	22	18	0	0	65	90

Comments: Table reflects statistics and is self-explanatory.

5 FINANCIAL VIABILITY

The regulations on Planning and Performance Management also determine that the financial performance of municipalities have to be reported. Information regarding the following ratios must be provided:

A = B-C / D

Where "A" represents debt coverage

"B" represents total operating revenue received

"C" represents operating grants

"D" represents debt service payments

		ACHIEVED	TARGET	ACHIEVED	TARGET		Actual A	Achieved		Comments
DEBT COVERAGE	BASELINE	2007/08	2008/09	2008/09	2009/10	Quarter 1 30 Sept'09	Quarter 2 31 Dec'09	Quarter 3 31 Mar'10	Quarter 4 30 Jun'10	
B =Total operating revenue	480,666,482	1 441 968	1 269 305	1 076 357 961	1 054 914 000	333 285 811	292 457 106	283 321 636	313 068 003	Per Quarter
received		982	700							(Non-
C = Operating grants	25,930,168	100 794 253	155 504 800	102 059 927	174 154 000	29 149 972	28 166 447	34 455 083	30 331 489	cumulative)
D = debts service payments	47,370,528	140 737 859	186 996 900	144 786 701	159 737 000	36 255 525	36 255 374	42 948 976	38 486 626	
(interest & redemption due										
for the year)										
A= (B-C)/D	9.60	9.53	5.96	6.73	5.51	8.39	7.29	5.80	7.35	

A = B/C

Where "A" - represents outstanding service debtors to revenue

"B" - represents total outstanding service debtors

"C"- represents annual revenue actually received for services

OUTSTANDING SERVICE		ACHIEVED	TARGET	ACHIEVED	TARGET		Actual A	chieved		
DEBTORS TO REVENUE	BASELINE	2007/08	2008/09	2008/09	2009/10	Quarter 1 30 Sept'09	Quarter 2 31 Dec'09	Quarter 3 31 Mar'10	Quarter 4 30 Jun'10	Comments
B = Outstanding service debtors	38694618.07	77 552 494	84 000 000	70 386 682	90 000 000	90 893 000	91 111 000	89 055 682	86 641 274	
C = Annual revenue actually received for service debtors	-393677485.14	619 356 032	832 052 454	800 448 949	900 000 000	249 007 557	248 455 703	228 967 851	225 688 256	
A = B/C	0.10	0.12	0.10	0.09	0.10	0.36	0.36	0.39	0.38	

A = B+C/D

Where "A" - represents cost coverage

"B" - represents all available cash at a particular time

"C" - represents investments

"D" - represents monthly fixed operating expenditure

		ACHIEVED	TARGET	ACHIEVED	TARGET		Actual A	chieved		
COST COVERAGE	BASELINE	2007/08	2008/09	2008/09	2009/10	Quarter 1 30 Sept'09	Quarter 2 31 Dec'09	Quarter 3 31 Mar'10	Quarter 4 30 Jun'10	Comments
B = All available cash at a particular time C = Investments	2 902 175.05 37 038 303.74	479 872 000	94 406 000	106 038 312	76 205 000	37 129 004	134 941 854	115 527 316	41 190 772	Current investments equals grants
D = Monthly fixed operating expenditure	38 886 668.33	513 820 000	917 841 000	1 064 971 000	982 126 000	371 189 000	298 424 000	296 319 000	243 826 000	received
A = (B + C)/D	1.03	0.09	0.11	0.10	0.078	0.999	0.45	0.39	0.17	

6 THE PERCENTAGE OF THE MUNICIPAL CAPITAL BUDGET ACTUALLY SPENT ON CAPITAL PROJECTS IDENTIFIED FOR A PARTICULAR YEAR IN TERMS OF THE MUNICIPALITY'S IDP.

CAPITAL BUDGET ACTUALLY SPENT ON	ACHIEVED 2007/08	TARGET 2008/09	ACHIEVED 2008/09	TARGET 2009/10	Actual Achieved				
CAPITAL BODGET ACTUALLY SPENT ON CAPITAL PROJECTS					Quarter 1 30 Sept'09	Quarter 2 31 Dec'09	Quarter 3 31 Mar'10	Quarter 4 30 Jun'10	Comments
Capital Budget amount spend on capital project /	63%	90%	70.99%	90%	10%	24%	63%	82% (up to	Cumulative.
Total Capital budget X 100								07/07/2010)	

7 THE PERCENTAGE OF THE MUNICIPAL BUDGET ACTUALLY SPENT ON IMPLEMENTING ITS WORKPLACE SKILLS PLAN

WORKPLACE SKILLS PLAN	BASELINE	ACHIEVED 2007/08	TARGET 2008/09	ACHIEVED 2008/09	TARGET 2009/10	Actual Achieved				
						Quarter 1 30 Sept'09	Quarter 2 31 Dec'09	Quarter 3 31 Mar'10	Quarter 4 30 Jun'10	Comments
Skills Levy	1% of Salaries Budget	0.67%	R 2 354 208/ 1.0%	0.99%	1.0%	0.18%	0.26%	0.20%	0.18%	