



The City of uMhlathuze (CoU), in its capacity as the Water Services Authority, would like to introduce several initiatives and interventions in light of the current drought season and its impact in the provisions of water services. In this letter, CoU is highlighting a need to heed to the call to all its customers to use water in a responsible manner, and herewith below some of the steps to be taken to try and mitigate the severe impact of shortage in the CoU jurisdiction



Water Conservation and Demand Management (WCDM)

CoU appeals to all customers to engage in water conservation practices on a daily basis and as a way of life. Herewith below are some of the water conservation tips which will aid in the preservation of water as a scarce resource:

- Industrial Customers to ensure that water is recycled as many times as possible
- Domestic Customers to ensure that
 - Leaks are repaired timeously,
 - Make use of showers when taking a bath,
 - Refraining from emptying and filling up swimming pools unnecessarily

Customers are encouraged to visit municipal website for an exhaustive list of water tips.



National Water Week

The idea of this initiative is that customers are made aware of how to conserve and preserve water. The municipality will embark on a public awareness campaign and using the national water week to kick start the program.



Water Restrictions

CoU shall implement the water restrictions schedule in accordance with Department of Water and Sanitation Rules, dated 28 January 2015, refer Table 01 below.

The tabulated summary of the percentage rules as per the CoU implementation plan is shown as follows:

| Table 01: City of uMhlathuze Drought Management Plan | | | |
|--|-------------|--------------|----------------|
| Sector (01 March 2015) | Agriculture | Domestic Use | Industrial Use |
| Level 1 (70%) | 50% | 10% | 5% |
| Level 2 (60%) | 60% | 20% | 10% |
| Level 3 (50%) | 70% | 30% | 10% |
| Level 4 (30%) | 90% | 60% | 15% |

The detailed analysis of the above implementation plan is such that

Level 1 to 4:

- Agriculture and Industrial/Commercial will be affected as per the table above.
- The Traditional Areas will be restricted between 22:00 to 04:00 on a daily basis, ie. there shall be zero water supply at these times.
- All unregistered car wash outlets will be closed with immediate effect,
- Registered car washes will be audited and they must fully comply with the by-laws of the municipality. Those found to be in breach of the said provisions on the by-laws will be subjected to fines.

The implementation of each level will be communicated timely to all users. It must again be noted that Level 1 Water Restrictions will come into effect as of the 01 March 2015.

The tables below illustrate the summary of Water Restrictions Schedule in the municipality

| Table 2.1: Water Restrictions Schedule – Level 1 | | | | |
|---|--|-------|-------------|---|
| eSikhaleni System | Wards | Dates | Times | Restriction Type |
| Mvuzemvuze; Msasandla; Thatha falazi; Mangezi Ongoye mission; Sihuzu Matholonjeni; Manzamnyama Nsiwa; Nhlangenyuke; Thondo | 10 - 11 | March | Stage 1 | 100% water closure |
| Madlankala; Mcabango; Emacambini Madaka; Mabuyeni; Mpembeni Gubhethuka; Gobandlovu Dube village;Diphini; Ndindima Bhokizwe; Ncombo Esikhalini college; Mkhobosa Ediphini (mzingwenya) Port dunford; Nyembe; Ephayindini J1; Nsimbini; Mavuka; Thango; J2 Mzingwenya; H1; H2; Aquafresh Shendelembuzi; Qwizumentshiso Zimele; Vulindlela township Unizul; Nkonjane; Felixton | 12 – 13 – 14 15 – 16 – 17 18 – 19 – 20 21 – 22 - 23 | March | Stage 1 & 2 | 100% water closure and or/ pressure reduction |

Key: Stage 1:- 2100-0100; Stage 2:- 0800-1400

| Table 2.2: Water Restrictions Schedule – Level 1 | | | | |
|--|--|-------|-------------|---|
| Richards Bay System | Wards | Dates | Times | Restriction Type |
| Meerensee; Mzingazi ; Arboretum; Wildenweide; Mandlanzini; Birdswood; Mkhomo; Mkhamongwe; Mathunzi; Mayini; Bhejane; Izikhonkwane; Mazimazana Nseleni township; Ovondlo; Kwatsheka; Brackenham; Aquadene | 1 – 2 3 - 4 5 - 6 7 – 8 26 | March | Stage 1 & 2 | 100% water closure or/ pressure reduction |

Key: Stage 1:- 2100-0100; Stage 2:- 0800-1400

| Table 2.3: Water Restrictions Schedule – Level 1 | | | | |
|--|------------------------------------|-------|-------------|---|
| Empangeni and Ngwelezane System | Wards | Dates | Times | Restriction Type |
| Mhlathuze village; Empangeni rail Germini; Felixton; Zidedele Garden clinic; Empangeni airport Dover; Farms; Umhlathuze village Bingoma; Hillview; Qalakabusha Odondolo; Matshana; Mankwanyaneni; Nkosazane; Mtengu; Qhubandaba; Sigisi; Macekeni; Mhlanga; Ngwelezane B section; Bomvini; Mshayezafe; Emabhasini; Maromeni; Niwe; Ndabayakhe; Nqutshini | 9 – 23 24 – 25 27 – 28 29 | March | Stage 1 & 2 | 100% water closure or/ pressure reduction |



By-Laws Enforcements



As highlighted in the preceding paragraphs, the enforcement of the municipal by-laws will be effected as early as the 1st March 2015. Customers are encouraged to be familiar with the provisions of the by-laws by visiting the municipal website. Municipality, as part of the national water week and the accompanying public awareness campaign, shall distribute hard copies of the latest edition of the by-laws.

In addition, municipality will send smses periodically reminding customers of the critical provisions of the by-laws as relating in mitigating the impact of drought and sustaining of water conservation and preservation programs.

Should there be further clarity sought in this regard contact:

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CITY OF
uMHLATHUZE
VISION INTO ACTION